



### Best Graphics - Since 1977

Best Graphics is North America's largest independent importer and distributor of Pressroom, Bindery, Finishing, and Packaging equipment. Our portfolio includes 20 product lines from world-class manufacturers in the United States, Germany, Japan, Italy, Canada, South Korea, China, Taiwan, Israel, and the United Kingdom. Best Graphics also has a dedicated service department with factory-trained staff and maintains a fully-stocked parts inventory.

Congratulations on your recent equipment purchase! We are excited for you to get your equipment up and running, and we're sure you are too. For your next steps, we will now introduce you to the key contacts for financing, shipping, and installing your new machine so we can get the equipment to your facilities as quickly and smoothly as possible.

### Finance

Mark Spelman (Controller) and Sydney Becker (Accounting) will be your contacts for coordinating payment/financing for your machine purchase. They will soon be in contact to provide invoices, ensure proper paperwork is in place, and coordinate payment.

Please reach out to Mark Spelman at 1-800-236-7603 ext. 1005 or [MarkS@BestGraphics.net](mailto:MarkS@BestGraphics.net)

### Payment

Located in the United States? [Click here](#) to download Best Graphics' domestic wire transfer information for making payments.

Located outside of the United States? [Click here](#) to download Best Graphics' international wire transfer information for making payments.

### Site Prep

Before your equipment is shipped, it is essential that the site be prepared for the machine's arrival. The site prep process includes arranging electrical (power and transformers), air, space, clear access (dock or street level), and rigging. Gary Martin (Service Manager) and Nathan Loos (Operations & Supply Chain) will be your contacts for coordination of site prep.

Please reach out to Gary Martin at 1-800-236-7603 ext. 1009 or [GaryM@BestGraphics.net](mailto:GaryM@BestGraphics.net), or Nathan Loos at 1-800-236-7603 ext. 1014 or [NathanL@BestGraphics.net](mailto:NathanL@BestGraphics.net), with your company's best contact for arranging site preparation.

### Loading

Gary Martin or Nathan Loos will arrange with our team to prepare your machine for loading

### Post-Sales Support

Best Graphics' Parts and Service departments can help you to keep your purchased equipment up and running and well maintained for many years to come for a long-lasting investment.

Best Graphics maintains nearly \$750,000 USD in parts inventory at our Milwaukee, WI facilities to support equipment sold. To place a parts order, contact Mike Keller at 1-800-236-7603 ext. 1010 or [Parts@BestGraphics.net](mailto:Parts@BestGraphics.net)

Best Graphics also has a full team of Service Technicians who can provide your team with phone (free of charge) and on-site service support. For Service Support, call our Service Manager Gary Martin

### Key Contact Information

#### Invoicing & Payment

**Mark Spelman – Controller**  
1-800-236-7603 x 1005  
[MarkS@BestGraphics.net](mailto:MarkS@BestGraphics.net)

**Sydney Becker – Accounting**  
1-800-236-7603 x 1001  
[SydneyB@BestGraphics.net](mailto:SydneyB@BestGraphics.net)

#### Scheduling & Service

**Gary Martin – Service Manager**  
1-800-236-7603 x 1009  
[GaryM@BestGraphics.net](mailto:GaryM@BestGraphics.net)

**Nathan Loos – Operations & Supply Chain**  
1-800-236-7603 x 1014  
[NathanL@BestGraphics.net](mailto:NathanL@BestGraphics.net)

#### Parts

**Mike Keller – Parts Manager**  
1-800-236-7603 x 1010  
[Parts@BestGraphics.net](mailto:Parts@BestGraphics.net)



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